

## **Held Check Program Logistics**

Acceptable forms of payment are: cash, approved check, debit card, MasterCard, Visa, Amex, & CarCareOne. Customer and/or the check maker must provide a valid state issued identification card. With an approval, we will hold ½ of the repair on an approved check\* for up to 14 days.

The other ½ of the repairs, would have to be paid for at the time of sale. The approved check is dated as the date of the transaction; and, at the end of the held period, we will typically call the provided phone number to give a reminder of the check's deposit as a courtesy to you. Your receipt is your notice of the deposit date –just add 14 days.

We do not accept the following: Non-personalized checks (starter), two party checks, checks with only P O Boxes post-dated checks. During the 14 day period you may come into the store and make a payment on your account. The only form of payment acceptable is cash. You will receive a receipt for every payment.

We cannot alter the date of deposit past 14 days as per the financing company rules. Upon your check's approval, an accounts receivable is created and is now owned by your check acceptance company. We do not own the account – they do. We understand that unforeseen events occur in your life that might impact your future ability to honor all your commitments. However, know that the check acceptance company will ultimately get paid and the amount of the receivable (check) could grow to many times that original amount through the collections process. Please take steps to ensure that there are sufficient funds to cover your held check to us. Our returned check fee is \$50.00.

We want to be your car repair resource, not your bank. We provide this financing service at no cost to you and we like to help, but not at our own expense. This service costs us, and we hope that our financing services are able to help you get back on the road.